

Pursuit™

PROSVR User Guide



THEFT ALERT



RECOVERY
CALL CENTER



AUTHORITY
RESPONSE ALERT



Congratulations and thank you for your purchase!
Below is important information related to your service:

Reporting a Stolen Vehicle:

In the event that your vehicle is moved without your permission and/or stolen – you can contact our 24/7 Stolen Vehicle Call Center (number below) to help with the recovery process.

When calling the hotline, please note the information below that will be needed to verify your account and device information. Without this information you will not be able to start the SVR process.

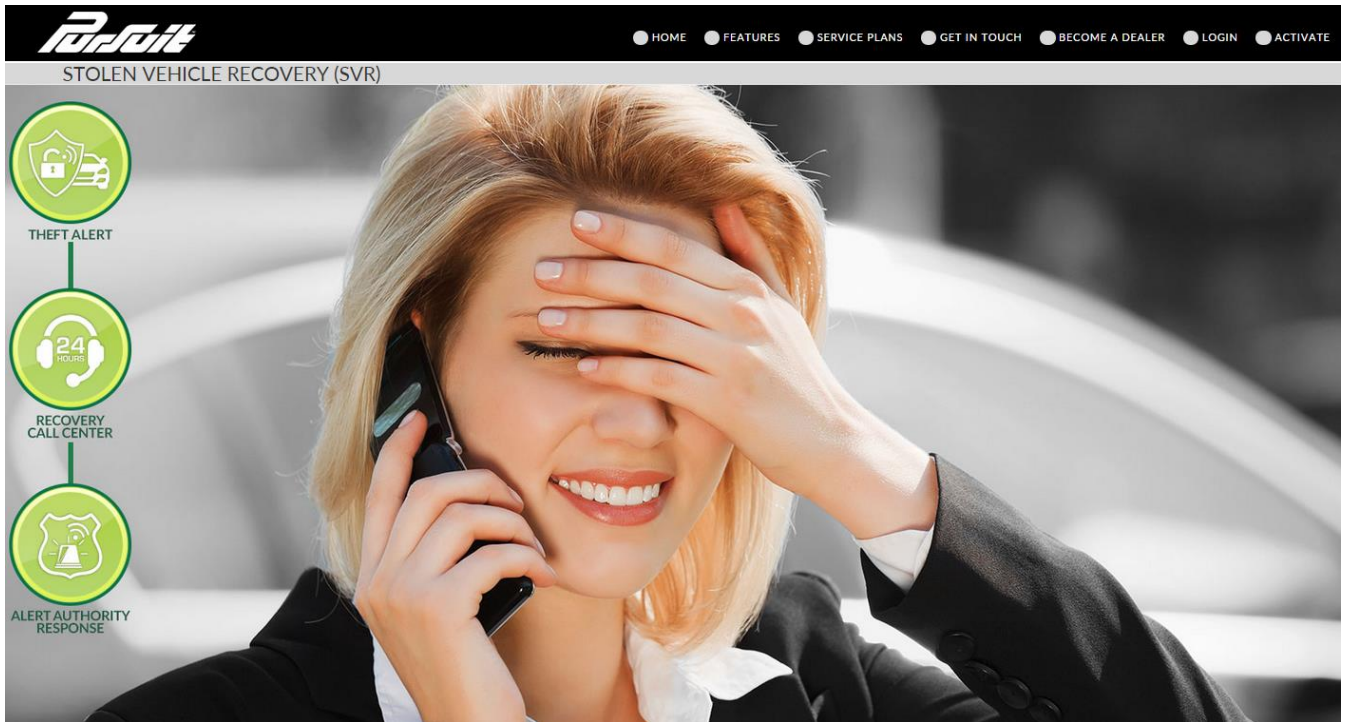
- Account holder's **NAME**
- Stolen Vehicle's **VIN**
- Valid stolen vehicle **POLICE REPORT**

Stolen Vehicle 24/7 Hotline:
1-877-564-4442

*** SVR is available to ALL Pursuit SVR Customers ***

Congratulations! On your Pursuit PROSVR purchase. Now let's activate your device and create your account so you can start to use your location services!

Open your web browser, and go to <http://www.prosvr.com/>



Device Activation

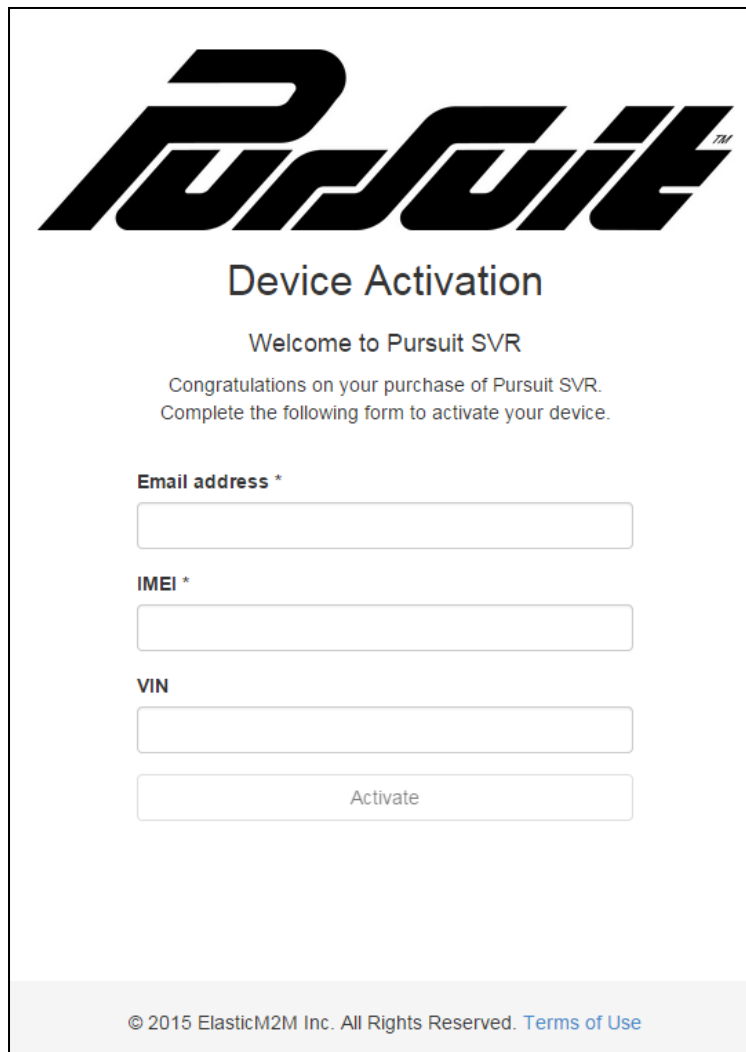
Now that you are on the home page of the Pursuit PROSVR website – please navigate to the ‘ACTIVATE’ button in the top right corner. When ready to continue click ‘ACTIVATE’



Device Activation

After clicking ACTIVATE – you will be redirected to the Device Activation page. Once here – fill in the appropriate **Email Address** and **Device IMEI** to continue. At this time you can also enter the VIN of the vehicle with the PROSVR device installed (optional).

NOTE: Your device's IMEI is located on the back of your device or on the device packaging.



The screenshot shows the Pursuit Device Activation page. At the top is the Pursuit logo. Below it is the title "Device Activation" and a welcome message: "Welcome to Pursuit SVR. Congratulations on your purchase of Pursuit SVR. Complete the following form to activate your device." The form contains three input fields: "Email address *", "IMEI *", and "VIN". Below these fields is an "Activate" button. At the bottom of the page, there is a copyright notice: "© 2015 ElasticM2M Inc. All Rights Reserved. [Terms of Use](#)".

Device Activation

Once the account information is submitted, a registration email will be sent to that email account. Please check that email account for a message from the Pursuit PRO SVR family.

In this registration email is the Stolen Vehicle Recovery call center phone number, a link to complete your registration and PIN. Please make note of your PIN and follow the registration link provided.

Welcome to Pursuit Pro SVR!

Your vehicle is now protected with stolen vehicle technology. In the event of a stolen vehicle please call the number below:

[1-877-564-4442](tel:1-877-564-4442)

With your purchase of Pursuit Pro SVR, for 30 days you are eligible for a free year of location services. Which includes; geo-fencing, notifications, real-time tracking and access to both the Pro SVR application (iOS and Android) and web portal.

In order to activate your Free Year of Location Services you must have a valid Credit Card. Please go to <http://pursuit.elasticm2m.com/signup> and use the 6 digit PIN to activate your account.

#####



Thank you for choosing Pursuit PRO SVR - We hope you never have to call us!

- The Pursuit Family

Device Activation

The registration form contains the following fields and elements:

- Sign Up PIN Code * (text input)
- First Name * (text input) and Last Name * (text input)
- Credit Card * (text input) and CCV * (text input)
- Expiration Month * (dropdown menu) and Expiration Year * (dropdown menu)
- Address Line 1 * (text input)
- Address Line 2 (text input)
- City * (text input) and State * (dropdown menu)
- Zip Code * (text input) and Country * (dropdown menu, currently showing 'US')
- Email Address * (text input)
- Phone Number (text input with international dialing code)
- Password * ⓘ (text input)
- Too short (red error message)
- Re-enter password * (text input)
- I accept the [Terms of Service](#)
- Create Account (button)

Once you have followed the 'Sign Up' link in the registration email. You will be re-directed to the Pursuit Sign Up webpage.

If you are an existing customer, please proceed to log in to add your new device.

If you are a new customer, continue by entering your PIN code from the registration email, your first and last name, billing information, confirm your email address and create an account password.

When you are ready to continue – accept the terms of service and click 'Create Account'.

Device Activated

Once you click 'Create Account' you will be automatically logged into the Pursuit PRO SVR web portal. From here you can track your vehicles, create Geo-fences, change user settings and even turn on event notifications.

The screenshot displays the Pursuit PRO SVR web portal interface. The top navigation bar is blue and contains a menu icon, the text 'Vehicles', a breadcrumb trail, and the text 'Dashboard'. On the right side of the navigation bar, there are two black redaction boxes and a notification bell icon.

The main content area is divided into two sections. On the left, there is a vehicle profile card. At the top of this card is a photograph of a white Lexus sedan. Below the photo is a black redaction box. Underneath, there is a table of vehicle details:

Make	Lexus
Year	2015
Model	ES 350
Stock Number	
VIN	
Color	BLACK
Date In	

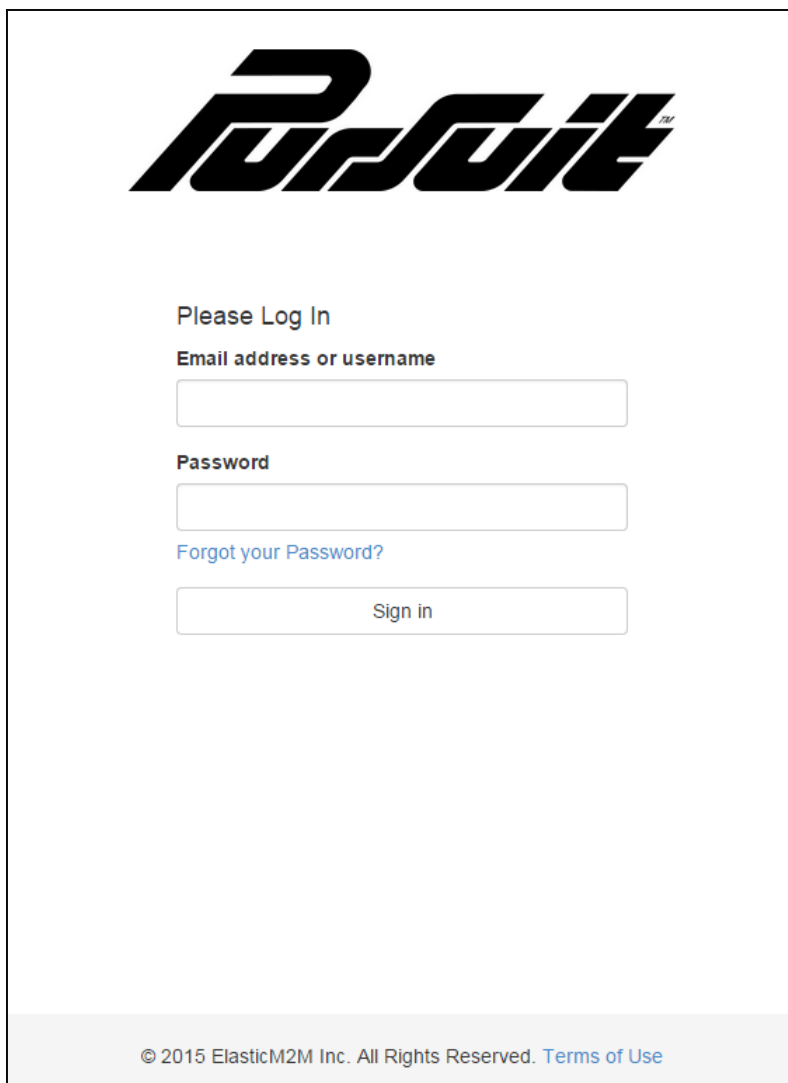
Below the vehicle details is an 'Events' section with an information icon. It lists an event: 'Today at 3:07 PM (a few seconds ago)' with a location pin icon and a speed of '11 MPH'.

On the right side of the interface is a map showing a street grid. A green location pin is placed on Templeton St. The map includes street names such as E Slauson Ave, Belgrave Ave, Randolph St, and Clarendon Ave. Map controls like zoom in (+) and zoom out (-) are visible in the top left corner of the map area.

Logging in for the first time:

Website URL: <http://www.prosvr.com/login/>

Stolen Vehicle Recovery Call Center: 1-877-564-4442



The image shows a login page for the Pursuit system. At the top is the Pursuit logo. Below it, the text "Please Log In" is displayed. There are two input fields: "Email address or username" and "Password". A link for "Forgot your Password?" is located below the password field. A "Sign in" button is positioned at the bottom of the form area. The footer contains the copyright information: "© 2015 ElasticM2M Inc. All Rights Reserved. Terms of Use".

Pursuit™

Please Log In

Email address or username

Password


[Forgot your Password?](#)

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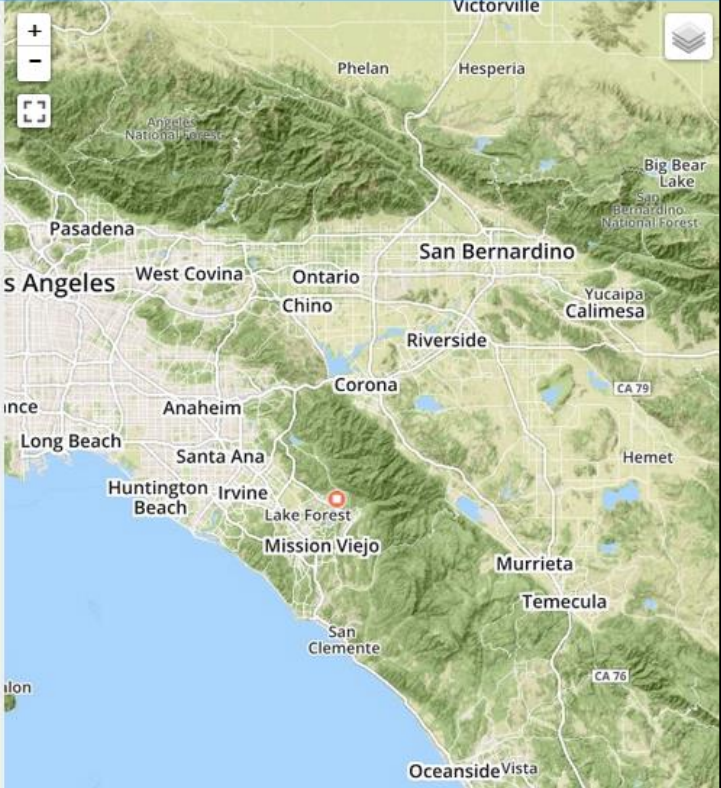
Your Dashboard

☰ Vehicles Michael Lynch ▾

Add Vehicle



5TDZY5G17CS040556
2012 Toyota Sequoia
Dorado Drive Lake Forest CA
Last Reported: 3/27/15 10:12 PM



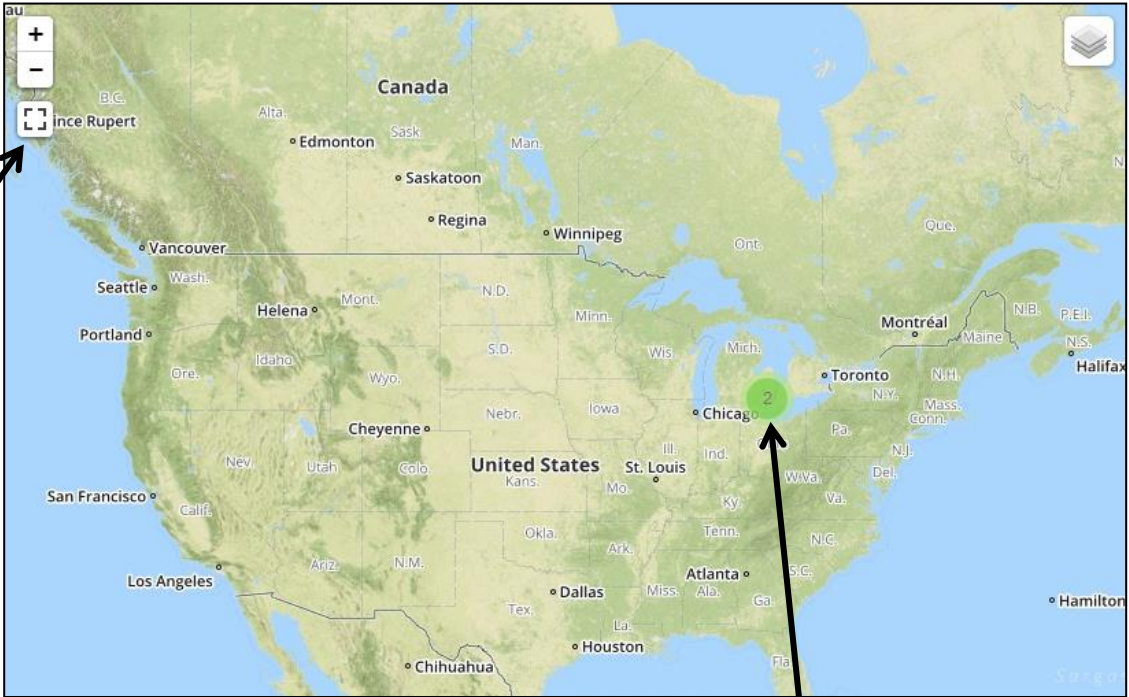
Map Key

Vehicle Stopped	Vehicle in motion (Trajectory)

Vehicle Location Map

Change from terrain to satellite view

Zoom in/out



Full screen

Multiple Vehicles in the same location or near each other

Zoom in to see vehicles unique locations

Vehicle Profile

Device Serial Number

Vehicle Overview

Events – Trip log

Device Information

The screenshot shows a mobile application interface for a vehicle profile. At the top, a blue header bar contains the text "Vehicles > 5TDZY5G17CS040556 > Dashboard". Below the header is a large image of a silver Toyota Sequoia. To the right of the image is a map showing the vehicle's location at the intersection of Dorado Dr and Highridge Way. The left side of the screen is divided into three sections: "Vehicle Overview" with fields for Make (Toyota), Year (2012), Model (Sequoia), Stock Number, VIN (5TDZY5G17CS040556), Color, and Date In; "Events – Trip log" with a location pin for Dorado Drive, Lake Forest CA, a date of 03/27/2015 (a month ago), and an event type of Ignition Off at 0 MPH; and "Device Info" with fields for IMEI (352054059255654), Serial Number (NM141600498), Carrier (aeris), SIM ID (89185013121700102108), and IMSI (204043396010311). At the top right of the vehicle image section, there are two circular icons: a camera icon and a pencil icon.

Vehicle Location



Edit Vehicle Picture and information

Vehicle Events

Events i

- 📍 Dorado Drive, Lake Forest CA
- 🕒 03/27/2015 (a month ago)
- ▶ Ignition Off
- 🚗 0 MPH

To see more details of each event, click the “i” Icon in the top right corner of ‘Events’.

Detailed list of selected vehicles events.

Click on individual events to see more detail.

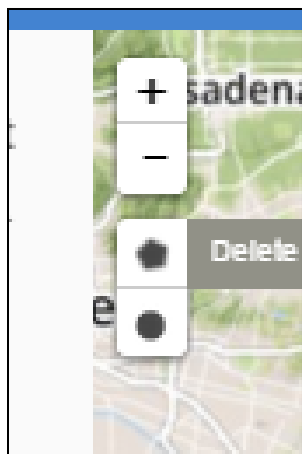
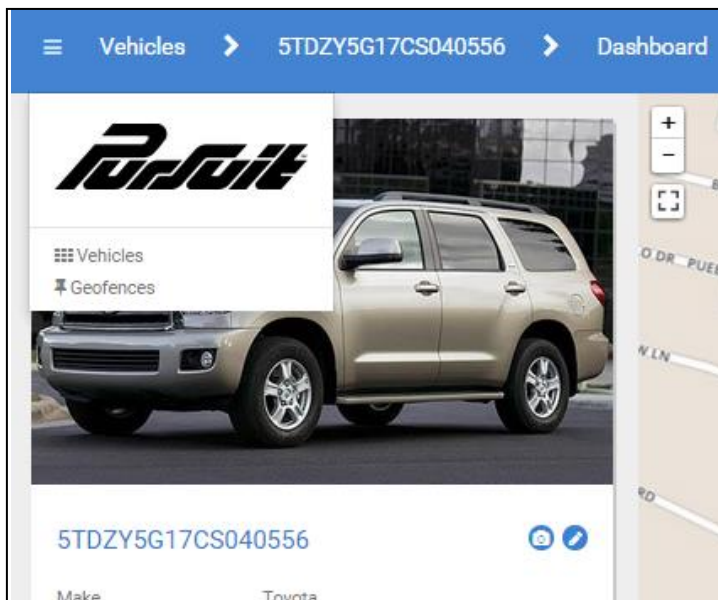
☰ Vehicles > 5TDZY5G17CS040556 > Events
Michael



Events ✕

Timestamp	Event	Place	Speed	Heading
03/27/2015 @ 10:12PM	Ignition Off	Dorado Drive Lake Forest CA	0	🛑
03/27/2015 @ 10:07PM	Drive	Glenn Ranch Road Lake Forest CA	49	➡
03/27/2015 @ 10:02PM	Ignition On	Bake Parkway Lake Forest CA	0	🛑
03/27/2015 @ 9:43PM	Ignition Off	Bake Parkway Lake Forest CA	0	🛑
03/27/2015 @ 9:41PM	Drive	Bake Parkway Lake Forest CA	24	⬇
03/27/2015 @ 9:36PM	Ignition On	27412 Portola Parkway Lake Forest CA	0	🛑
03/27/2015 @ 8:22PM	Ignition Off	27412 Portola Parkway Lake Forest CA	0	🛑
03/27/2015 @ 8:21PM	Drive	27412 Portola Parkway Lake Forest CA	4	⬆
03/27/2015 @ 8:16PM	Ignition On	Dorado Drive Lake Forest CA	0	🛑
03/27/2015 @ 7:05PM	Ignition Off	Dorado Drive Lake Forest CA	0	🛑
03/27/2015 @ 7:05PM	Drive	Dorado Drive Lake Forest CA	32	⬇
03/27/2015 @ 7:00PM	Drive	Bake Parkway Lake Forest CA	15	➡
03/27/2015	Drive	27 Spectrum Pointe Drive Lake	18	⬆

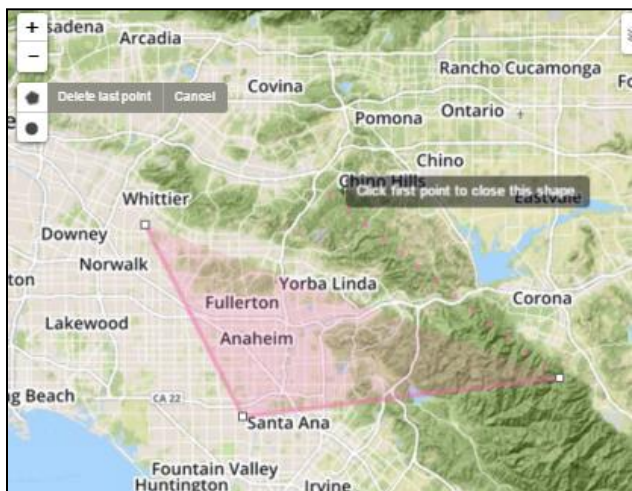
Geo-Fencing

Click here to navigate to the Geofence creation section

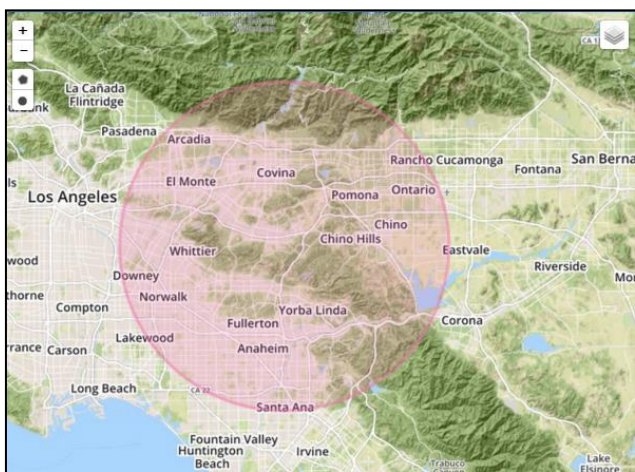


To create a geo-fence click one of the two buttons:  starts a custom shape geo-fence
 starts a perfect circle geo-fence.

Creating a Geo-Fence



Click “Draw a Polygon” to start your geo-fence. Each click will create a point for your geo-fence. All the area inside of the shape will be included in the geo-fence. Connect the first and last point to complete the geo-fence. To undo a point, click “Delete Last Point”. Click “Cancel” to remove geofencing.



Click “Draw a Circle” to start your geo-fence. Drag your cursor to make the geo-fence bigger or smaller. When it is to the size of your liking – click.

These are not permanent - you can always delete and restart!

Create New Geofence

Name

Category

Notifications ON

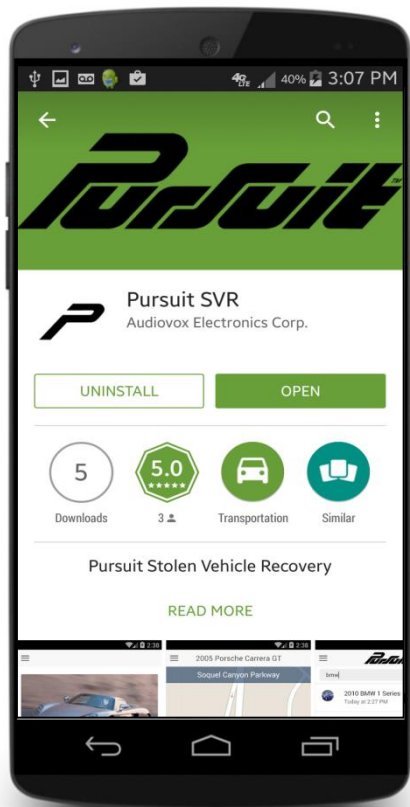
Enter Exit

You'll be notified when vehicles enter or exit this geofence.

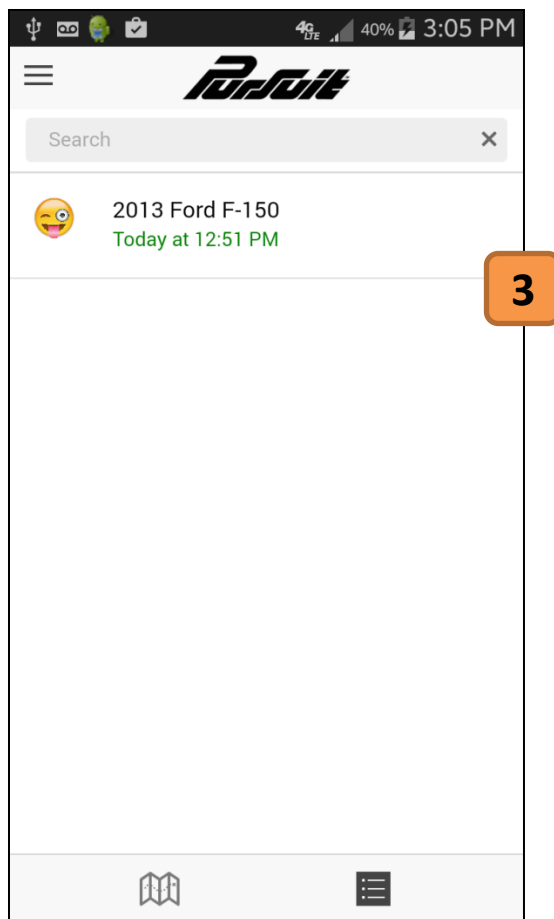
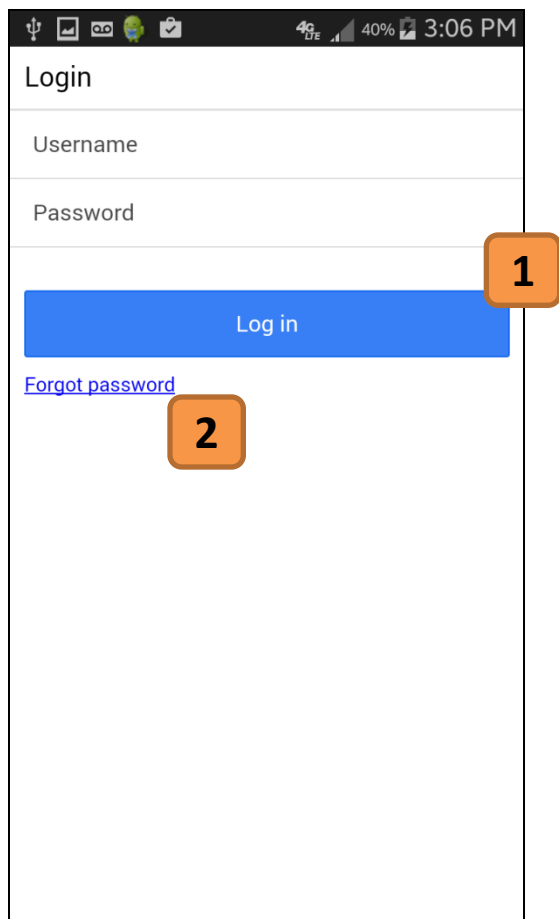
Once you are finished sizing your geo-fence – you can add a name and category. You can also set if the geo-fence will generate enter or exit notifications – or both!

Downloading the Mobile App

The Pursuit SVR application is available for all Android and iOS powered devices. Please navigate to the Google Play or App Store and search for “Pursuit SVR”. Once you have found the correct application, download and install onto your device. When it has finished installing, please open the application and continue by logging in with the Pursuit SVR username and password that you previously created.



Logging into the Application



1. Log In Screen

Once the application is downloaded, enter your username and password to log in.

2. Forgot Password

Click here if password is forgotten. A email will be sent to your registered email address. In this email you will be asked to create a new password.

3. Vehicles Screen

After you have logged in, you will be directed to the home screen. Here you will see all the vehicles in your account. Click on a vehicle profile to view its location on the map.

Location Map



1. Vehicle Location Information

The vehicle's location can be viewed here. The closest street or address will be displayed.

2. Device Status

The installed device's status is displayed here – Moving or Stopped. The time in parentheses is how long it has been in this status.



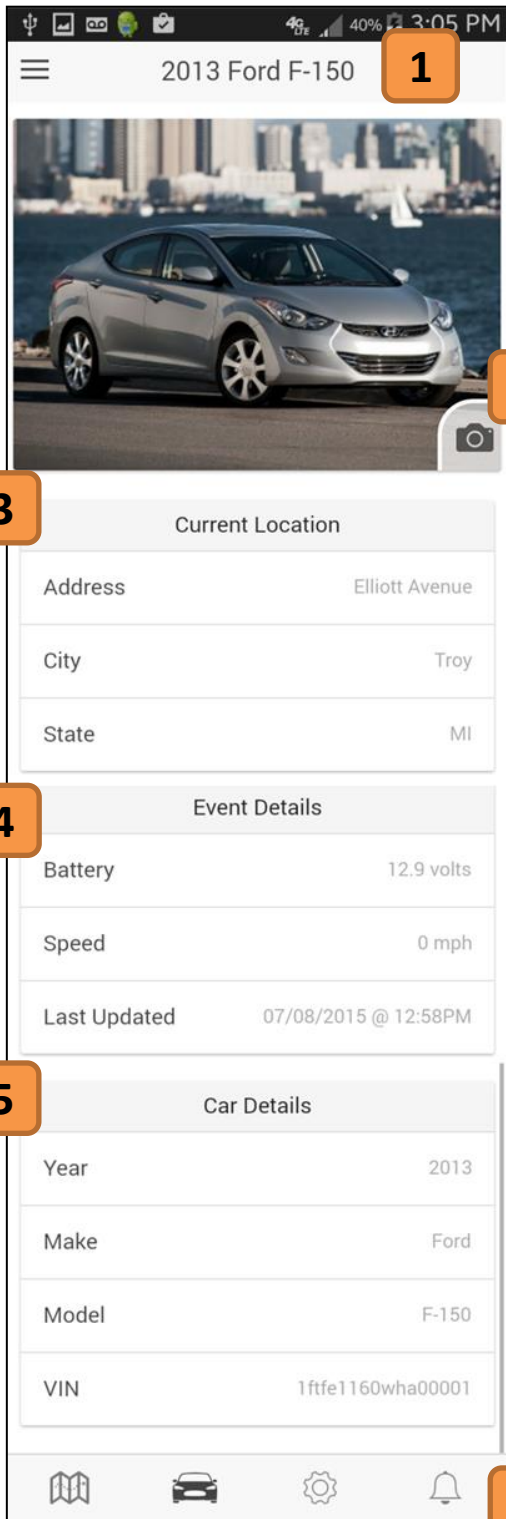
3. Current Location Icon

This is the current location icon. This icon shows the device status at a glance. The red circle with a square mean stopped and a green circle with an arrow means moving.

4. Change Map View

Touching here will open the map view box. You can choose Streets (Left) or Satellite (view).

Your Vehicle Profile



1. Chosen Vehicle

Your chosen vehicle's Name will be displayed here.

2. Add/Edit Vehicle Photo

This section will show your vehicle's Current Location – Address, City and State.

3. Current Location

This section will show your vehicle's Current Location – Address, City and State.

4. Event Details

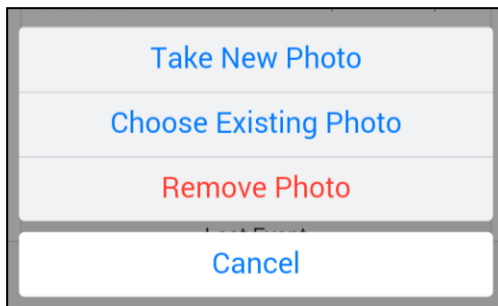
This section will show your vehicle's Event Details – Battery voltage, Current Speed and Last Updated timestamp.

5. Car Details

This section will show your Car Details – Year, Make, Model and VIN.

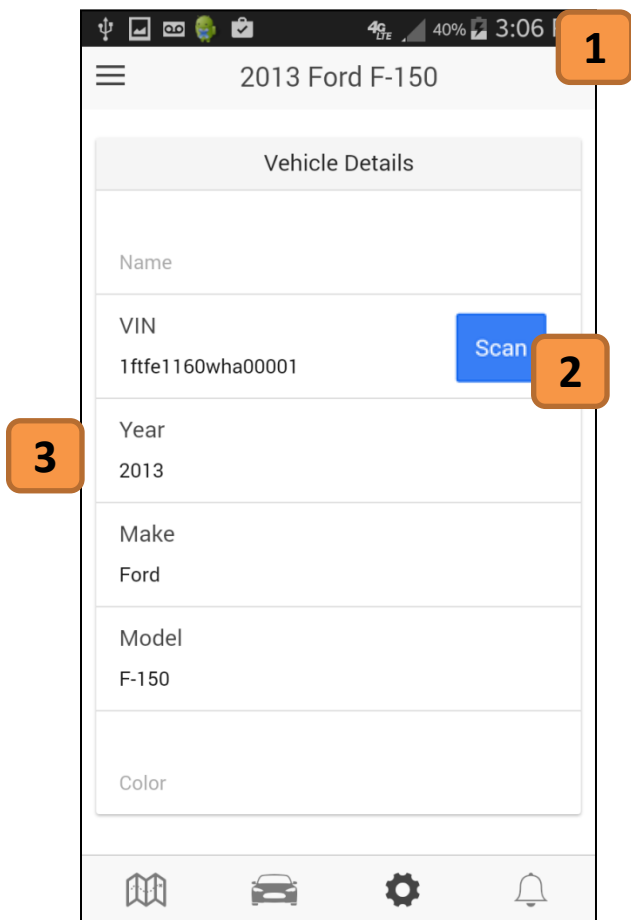
6. Navigation Bar

This is the Navigation Bar. The buttons from left to right are: Map, Vehicle Status, Vehicle Details and Notifications.



Add/Edit Photo Menu

Your Vehicle Details



VIN Scanner

1. Chosen Vehicle

Your chosen vehicle's Name will be displayed here.

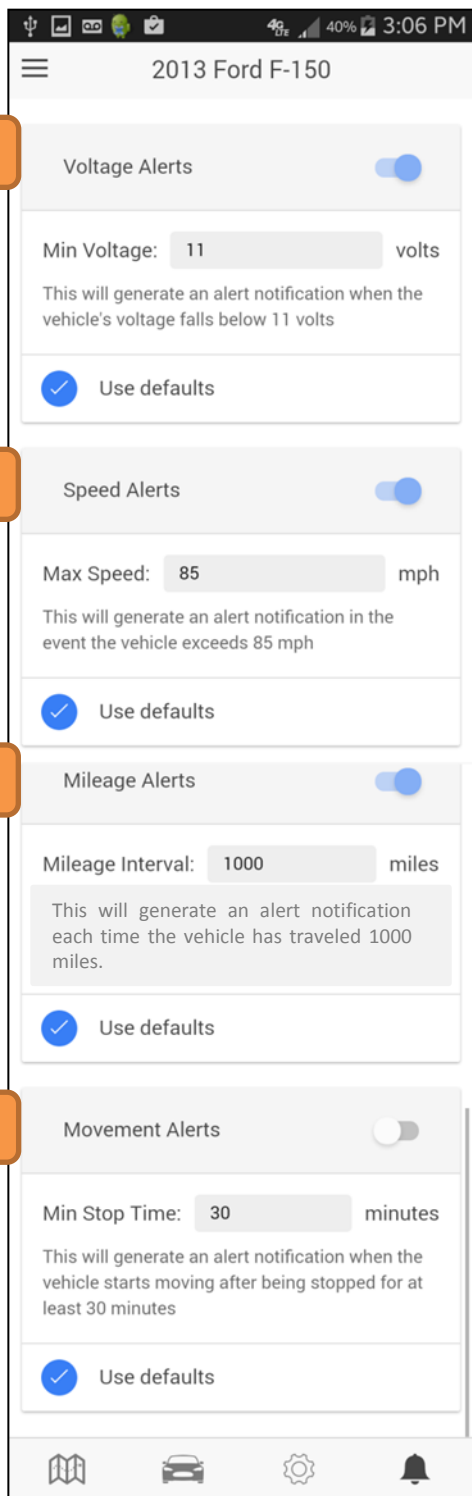
2. VIN Scanner

Click here to open up the VIN scanner. Once open you can scan the bar code to enter your VIN (reference your vehicle's owner manual for location).

3. Vehicle Details (Editable)

Here you can view all your vehicle details: VIN, Year, Make, Model and Color. Each section is editable – click on the value to edit the information.

Notifications



1. Voltage Alerts

The voltage alert will send a notification when the battery's voltage falls below the set voltage value. (Default: 11 Volts)

2. Speed Alerts

The Speed alert will send a notification in the event the vehicle exceeds the set MPH value. (Default: 85 MPH)

3. Mileage Alerts

The Mileage alert will send a notification when vehicle has traveled the set Miles value. (Default: 1000 Miles)

4. Movement Alerts

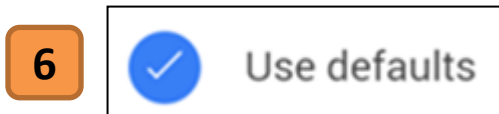
The Movement alert will send a notification when the vehicle starts moving after the set minute value. (Default: 30 Minutes)

5. On/Off Switch

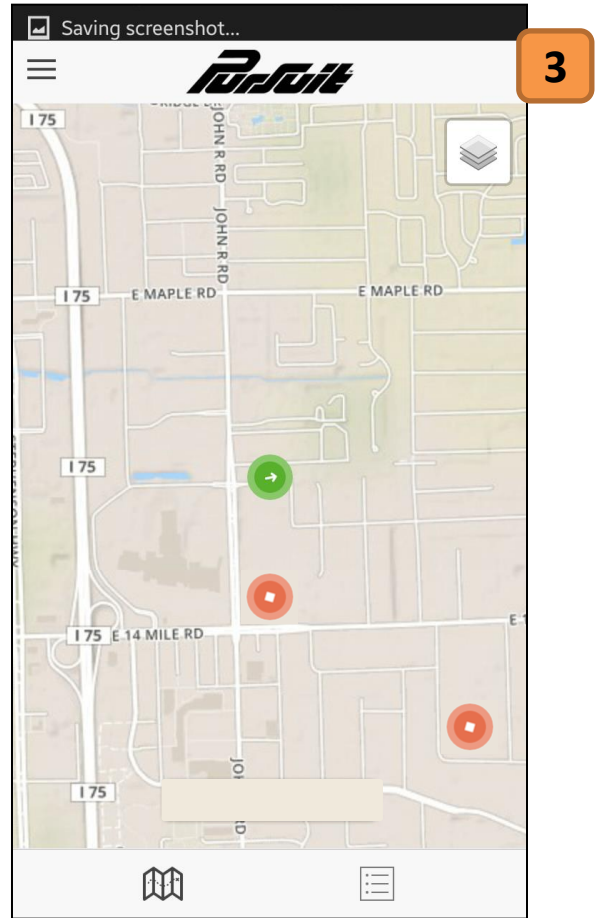
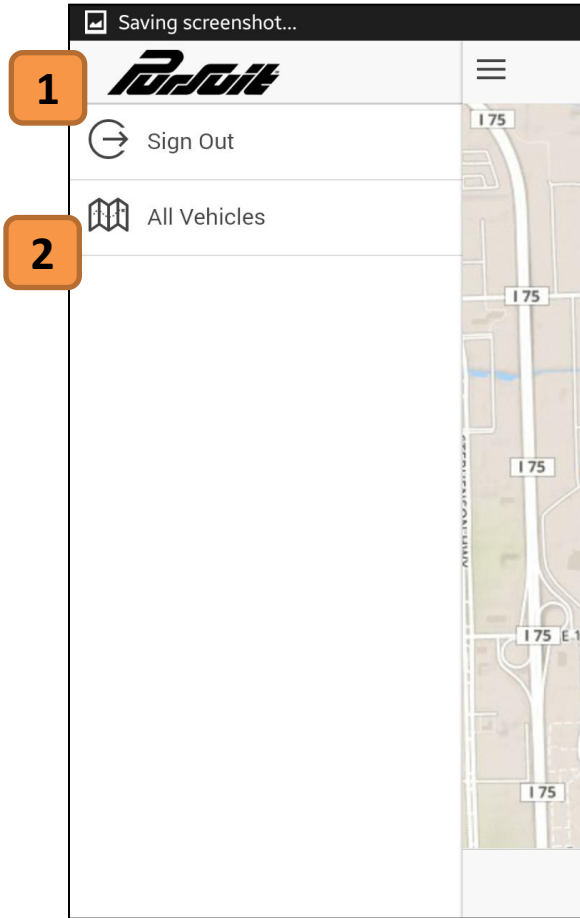
Tap this icon to turn specific notifications on or off.

6. Default Check Box

When the 'Use defaults' box is checked – default settings will be used. To edit notification settings – uncheck this option.



Options Menu



1. Sign Out

Click here to sign out of the mobile application. You will be directed to the log in screen.

2. All Vehicles

Click here it to view all the vehicles associated with your profile – on one map.

3. All Vehicles Screen

After clicking 'All Vehicles' you will be directed to the all vehicles map. Here you can view all your vehicles, their location and current status.



Support Information:

www.PROSVR.com

Stolen Vehicle Recovery Call Center: 1-877-564-4442

For customer or technical support please call Audiovox support:
1-800-300-4550

9am – 9pm (Eastern) Mon – Friday

10am – 2pm (Eastern) Sat

Also visit www.PROSVR.com/support for online FAQs

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.