



**PROSVR Mobile App Guide**



**THEFT ALERT**



**RECOVERY  
CALL CENTER**



**AUTHORITY  
RESPONSE ALERT**



Congratulations and thank you for your purchase!  
Below is important information related to your service:

### **Reporting a Stolen Vehicle:**

In the event that your vehicle is moved without your permission and/or stolen – you can contact our 24/7 Stolen Vehicle Call Center (number below) to help with the recovery process.

When calling the hotline, please note the information below that will be needed to verify your account and device information. Without this information you will not be able to start the SVR process.

- Account holder's **NAME**
- Stolen Vehicle's **VIN**
- Valid stolen vehicle **POLICE REPORT**

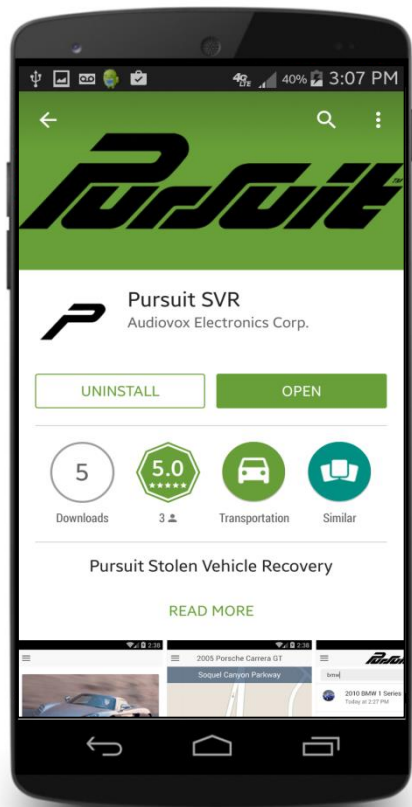
**Stolen Vehicle 24/7 Hotline:**

**1-877-564-4442**

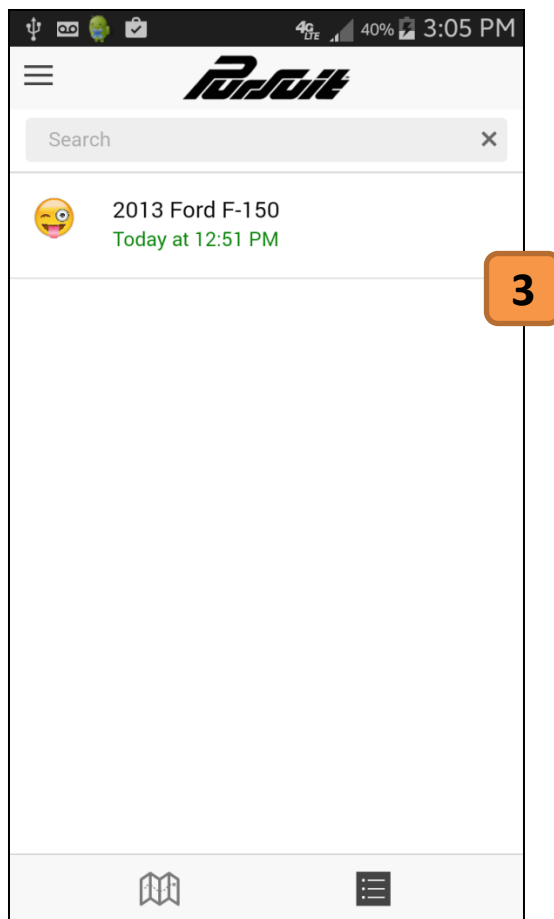
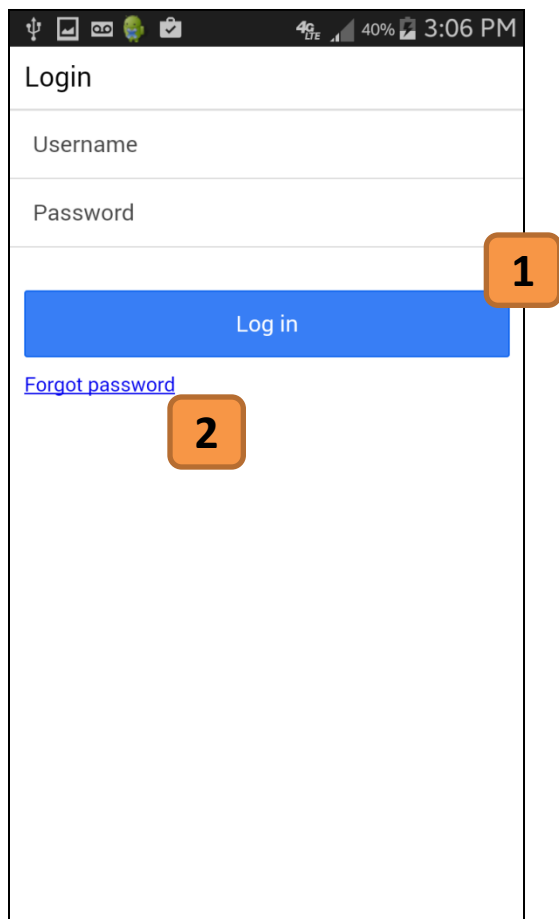
**\* SVR is available to ALL Pursuit SVR Customers \***

## Downloading the Mobile App

The Pursuit SVR application is available for all Android and iOS powered devices. Please navigate to the Google Play or App Store and search for “Pursuit SVR”. Once you have found the correct application, download and install onto your device. When it has finished installing, please open the application and continue by logging in with the Pursuit SVR username and password that you previously created.



## Logging into the Application



### 1. Log In Screen

Once the application is downloaded, enter your username and password to log in.

### 2. Forgot Password

Click here if password is forgotten. A email will be sent to your registered email address. In this email you will be asked to create a new password.

### 3. Vehicles Screen

After you have logged in, you will be directed to the home screen. Here you will see all the vehicles in your account. Click on a vehicle profile to view its location on the map.

## Location Map

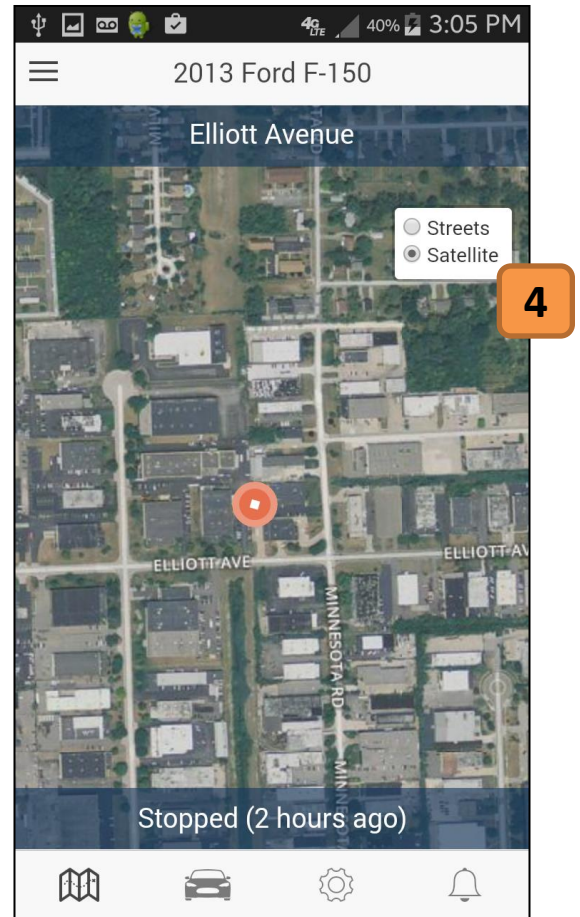


### 1. Vehicle Location Information

The vehicle's location can be viewed here. The closest street or address will be displayed.

### 2. Device Status

The installed device's status is displayed here – Moving or Stopped. The time in parentheses is how long it has been in this status.



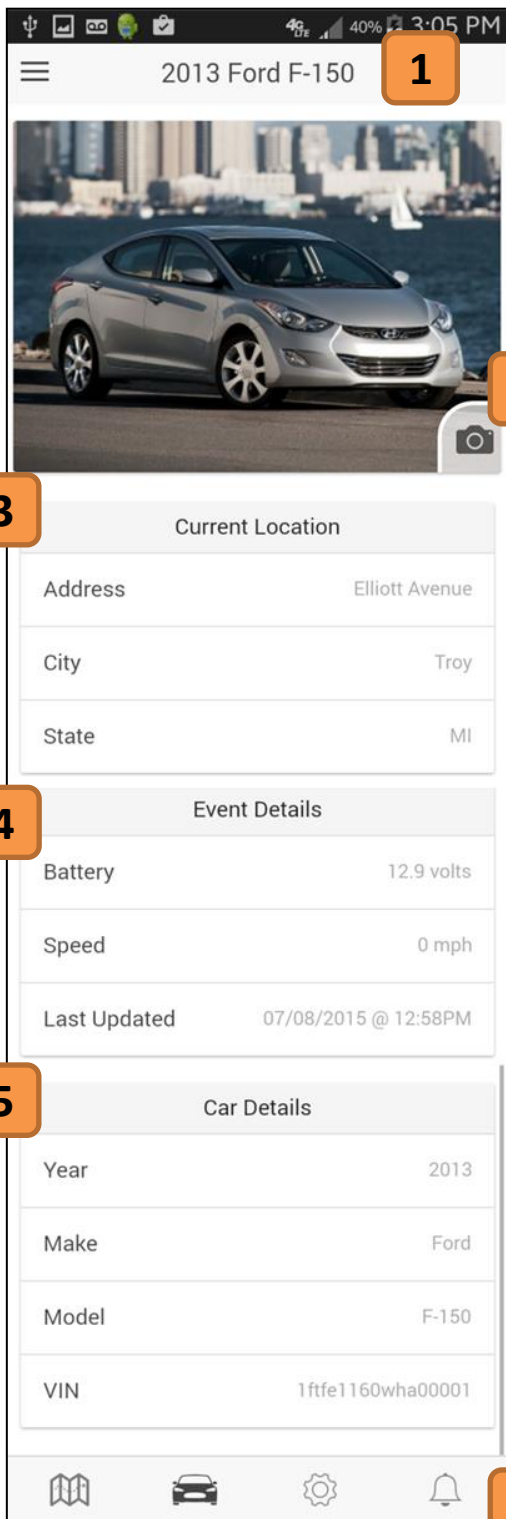
### 3. Current Location Icon

This is the current location icon. This icon shows the device status at a glance. The red circle with a square mean stopped and a green circle with an arrow means moving.

### 4. Change Map View

Touching here will open the map view box. You can choose Streets (Left) or Satellite (view).

## Your Vehicle Profile



### 1. Chosen Vehicle

Your chosen vehicle's Name will be displayed here.

### 2. Add/Edit Vehicle Photo

This section will show your vehicle's Current Location – Address, City and State.

### 3. Current Location

This section will show your vehicle's Current Location – Address, City and State.

### 4. Event Details

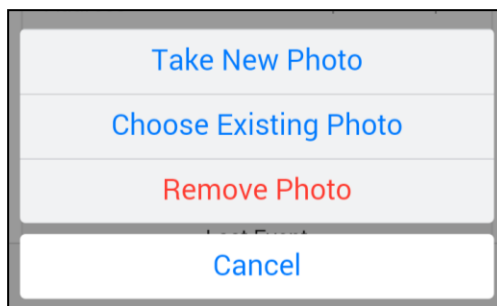
This section will show your vehicle's Event Details – Battery voltage, Current Speed and Last Updated timestamp.

### 5. Car Details

This section will show your Car Details – Year, Make, Model and VIN.

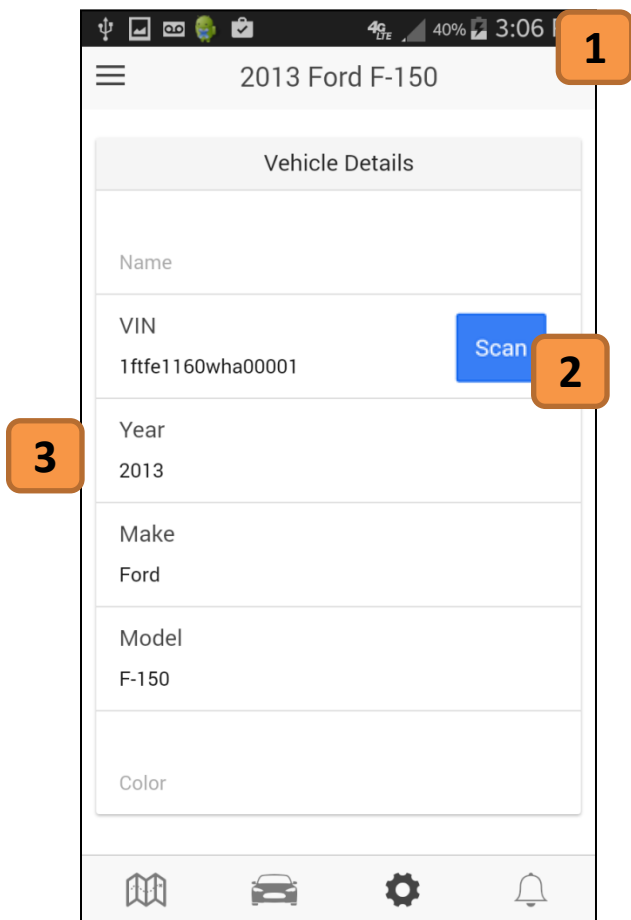
### 6. Navigation Bar

This is the Navigation Bar. The buttons from left to right are: Map, Vehicle Status, Vehicle Details and Notifications.



**Add/Edit Photo Menu**

## Your Vehicle Details



**VIN Scanner**

### 1. Chosen Vehicle

Your chosen vehicle's Name will be displayed here.

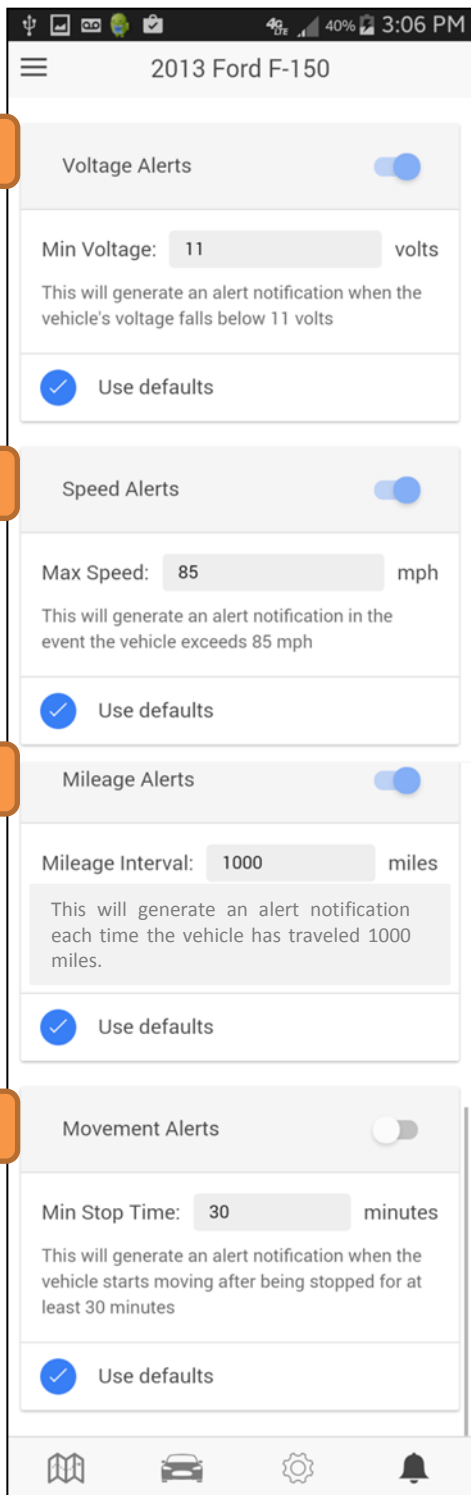
### 2. VIN Scanner

Click here to open up the VIN scanner. Once open you can scan the bar code to enter your VIN (reference your vehicle's owner manual for location).

### 3. Vehicle Details (Editable)

Here you can view all your vehicle details: VIN, Year, Make, Model and Color. Each section is editable – click on the value to edit the information.

# Notifications



## 1. Voltage Alerts

The voltage alert will send a notification when the battery's voltage falls below the set voltage value. (Default: 11 Volts)

## 2. Speed Alerts

The Speed alert will send a notification in the event the vehicle exceeds the set MPH value. (Default: 85 MPH)

## 3. Mileage Alerts

The Mileage alert will send a notification when vehicle has traveled the set Miles value. (Default: 1000 Miles)

## 4. Movement Alerts

The Movement alert will send a notification when the vehicle starts moving after the set minute value. (Default: 30 Minutes)

## 5. On/Off Switch

Tap this icon to turn specific notifications on or off.

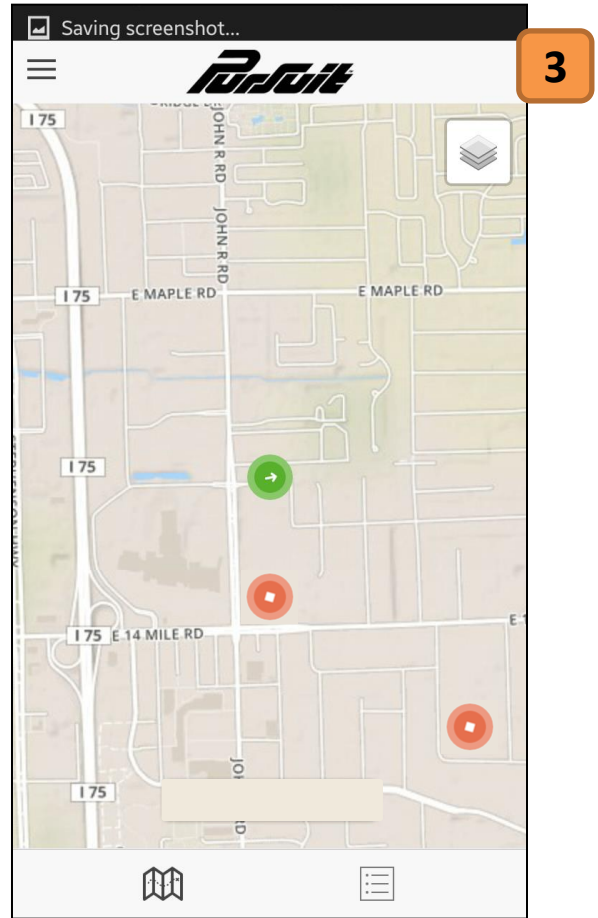
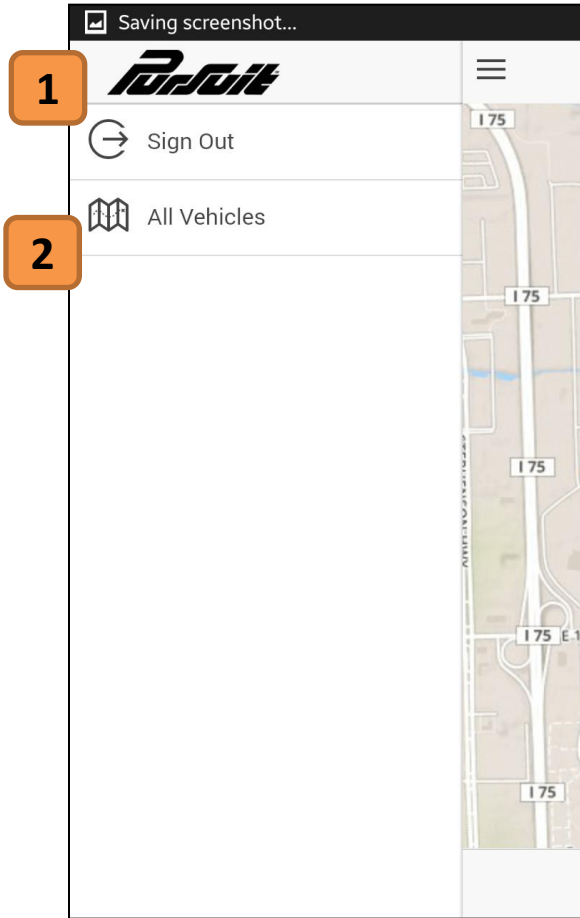
## 6. Default Check Box

When the 'Use defaults' box is checked – default settings will be used. To edit notification settings – uncheck this option.





## Options Menu



### 1. Sign Out

Click here to sign out of the mobile application. You will be directed to the log in screen.

### 2. All Vehicles

Click here it to view all the vehicles associated with your profile – on one map.

### 3. All Vehicles Screen

After clicking 'All Vehicles' you will be directed to the all vehicles map. Here you can view all your vehicles, their location and current status.



## Support Information:

[www.PROSVR.com](http://www.PROSVR.com)

**Stolen Vehicle Recovery Call Center: 1-877-564-4442**

For customer or technical support please call Audiovox support:  
**1-800-300-4550**

9am – 9pm (Eastern) Mon – Friday

10am – 2pm (Eastern) Sat

Also visit [www.PROSVR.com/support](http://www.PROSVR.com/support) for online FAQs

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### **Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.